



HATTON ACADEMIES TRUST

PERSON SPECIFICATION

Post Title: IT Systems Engineer

Characteristics	Essential	Desirable
Level 2 qualifications in IT, English and Maths- GCSE or NVQ2 or equivalent, or above	Yes	
Any professional qualifications/certifications		Yes
First Line IT Experience	Yes	
Second Line IT Experience		Yes
Familiar with Audio Visual Technology		Yes
Familiar with Server and networking Technology		Yes
The ability to troubleshoot PC hardware and software issues	Yes	
Good understanding of networking principles and topology.		Yes
General understanding of "Best Practice", e.g. ITIL, FITS or MOF		Yes
Membership (any level) of a Professional IT Association, e.g. BSC, IET, etc.		Yes
Ability to travel independently to other sites in the local vicinity	Yes	
Excellent practical and problem solving skills	Yes	
Able to work using own initiative, be pro-active and work as a part of a team	Yes	
Commitment to deliver a first class service to internal and external customers	Yes	
Excellent interpersonal skills with the ability to establish positive working relationships with all pupils, staff and customers	Yes	
Commitment to undertake training and personal development	Yes	
Must be suitable to work with children	Yes	

Hatton Academies Trust is committed to safeguarding and promoting the welfare of children and young people and expects all staff and volunteers to share this commitment.